

# THE BIG BOOK OF PEOPLE SKILLS GAMES

## Product Details

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## Product Description

More than 700,000 books sold in the Big Book series!

*Always say and do the right thing at the right time! Developing the necessary skills critical to teamwork and company success—taught in a fun group format*

Meeting new people, developing listening skills, learning proper business etiquette, or dealing with difficult customers or coworkers are all challenges every company faces. *The Big Book of People Skills Games* offers a host of interactive yet engaging games you can use to tackle all of these communication-challenged areas within your group. **RESULTS:** effective communication, greater team confidence, and improved customer service.

These short but fun games can be adapted to any setting, cost virtually nothing, and show you how to boost both employee and customer interaction, reduce absenteeism, and foster a more positive and productive environment--all necessary ingredients for company growth and success.

*The Big Book of People Skills Games* helps you:

- Improve internal and external communication
- Promote group thinking on potential problems facing the company
- Build stronger relationships with coworkers and clients
- Teach your team about proper work procedures

This is the complete reference for enhancing interpersonal skills—both personally and professionally—from the trusted Big Book series.

## About the Author

**Edward E. Scannell** is a past president of the American Society for Training and Development, Meeting Professionals International, and the National Speaker's Association

and is currently serving on the CIC (Convention Industry Council) and CMP (Certified Meeting Professionals) board of directors.

**Colleen Rickenbacher** has more than 35 years' experience consulting, training, and writing on business etiquette, protocol, and communication.

The Big Book of Presentation Games: Wake-Em-Up Tricks, Icebreakers, and Other Fun Stuff by John W. Newstrom Paperback \$18.06. Only 3 left in stock (more on the way). Ships from and sold by Amazon US. In general, if you are completely at a loss for how to get people interacting with one another at a meeting or training session, this is a good "creativity sparker" to get you thinking. Read more. 2 people found this helpful. Go to Amazon.com to see all 9 reviews 3.5 out of 5 stars. Look for similar items by category. More than 700,000 books sold in the Big Book series! Always say and do the right thing at the right time! Developing the necessary skills critical to teamwork and company success—taught in a fun group format Meeting new people. All Departments Audible Books & Originals Alexa Skills Amazon Devices Amazon Warehouse Appliances Apps & Games Arts, Crafts & Sewing Automotive Parts & Accessories Baby Beauty & Personal Care Books CDs & Vinyl Cell Phones & Accessories Clothing, Shoes & Jewelry Women Men Girls Boys Baby Under \$10 Amazon Pantry Collectibles & Fine Art Computers Courses Credit and Payment Cards Digital Educational Resources Digital Music Electronics Garden & Outdoor Gift Cards Grocery & Gourmet.